

xoserve Demand Estimation - Datarecorders



- What is this?
 - The equipment attached to the gas meter is a datarecorder, installed by the Gas Transporter at one of 4,300 sites across Britain, with the agreement of the consumer (at the time of installation)
- What is it for?
 - This equipment captures daily consumption data
 - xoserve uses the data to develop annual profiles of gas consumption
 - These profiles are an essential part of the bills that gas transporters send to gas shippers for their usage of the pipeline

Datarecorders – What to do



Newer style installation

- Meter Worker
 - If the meter is scheduled for exchange, disconnect the recorder by removing the connection lead from the meter (cut the lead if necessary)
 - Telephone Mouchel plc (xoserve's service provider) on 0808 100 2621, providing the meter point reference and address of the affected site
 - Leave the datarecorder and connection lead in place
 - Mouchel plc will send an engineer to reconnect the datarecorder and maintain the data stream so that it can still be used

Datarecorders – What to do

■ Gas Consumer

- No action is required
- The equipment is battery-powered and self-contained, and does not affect your gas consumption
- The data is downloaded twice a year by a representative of Mouchel plc, xoserve's service provider
- The data is completely anonymous and confidential and is not shared with your chosen Gas Supplier
- A full year's history is needed for each site for our analysis, so your ongoing support and co-operation are greatly appreciated

■ Meter Reader

- No special action required
- xoserve's service provider will visit to download the data twice a year
- Do not move the equipment or disconnect it from the meter
- Read the consumer's meter in the usual manner – the Gas Supplier does not receive any consumption data from the datarecorder